

Question 12 - If you have any other comments regarding the service you received or required any additional information, then please write below

My only objection was the cost as my job was very simple and only required an inspection of the drainage and then completion site visit. The electrics were covered by my electrician being able to self-certify. £480.00 was a lot to pay.

Great service, very quick response to enquiries & a common sense approach at site

A named officer is a lovely chap and a credit to your service. A named officer came to our build when we had issues with the builder's standard of work that was being done. A named officer gave us excellent advice and direction and put the builder right about our concerns. Thank goodness you have people like the named officer who are absolutely on the ball and who knows his job inside out. Thank you!