

# Animal Welfare Licensing



## Star Rating Scheme Requests for Re-Rating

You have a right to request a re-visit with a view to obtaining a new and higher star rating at any time, provided that you have made the required improvements to resolve the non-compliances and/or risks identified at the time of inspection.

There is no limit on the number of requests for re-visits that you make. However, there will be a fee for each visit.

The fee for requesting a re-visit is £180.00.

Please note: This fee is non-refundable.

To request a re-visit, please fill in the revisit request form enclosed. You must provide sufficient evidence in your request to show that the required improvements have been made. Please email or post all supporting evidence (i.e. documents, photographs) to our Licensing Team at: [licensing@e-lindsey.gov.uk](mailto:licensing@e-lindsey.gov.uk)

Payment can be made by cheque made payable to ELDC or by calling 01507 601111 quoting 'Animal Licensing Re-visit Service' and paying by debit or credit card. (Any requested re-visit will not be made until payment has been received.)

We will make an unannounced visit within three months of receipt of the request.

You will receive a 'new' star rating based on the level of compliance that is found at the time of the re-visit. You should be aware that your rating could go up, down or remain the same.