Please note: Users accessing our online services with a mobile or tablet may find the layout of the screens/options slightly different to those shown in this guide, however the registration process itself will be the same. The menus/options that are not instantly viewable by mobile/tablet users should be available by selecting the 🗐 icon.

• Select the 'Council Tax & Housing Benefits' icon from the homepage at www.e-lindsey.gov.uk



• Select 'Your Self Serve Account':

East Lindsey DISTRICT COUVEL East Lindsey District	Resident Council / Resident / Do It Online / Apply / Housing Benefit and Council	✓ Business ✓ Your Council ✓ Invest ✓ My Account ✓ Q Tax	
	Housing Benefit and	Council Tax Your Self Serve Account	
Cookies Feedback Privacy Statement Contacting the Co Disclaimer Accessibility State	East Lindsey District Council Telephon The Hub Email: Mareham Road customer uncil Homcastle LincoInshire ment United Kingdom LN9 GPH	e: 01507 601111 Follow us: services@e-lindsey.gov.uk Or 2024 East Lindsey District Council Powered by GOSS ICM (opens new tab)	

• Select the 'Self-Serve' link:





• Select 'Register'

Dashboard		Welcome Sign In / F	Register
F	ieport a Change of Address for Council Tax	Apply for Benefit	
	Aake a payment	Ch for a Tax band	
My Serv	ces		
My Servic	9S	Council Tax	
Registering to view onli Register	for an account is free and easy and will allow you ne details for the following Council services	Housing Benefit and Council Tax Support Landlord Business Rates	

• Select 'Register'



• Enter the required details and select 'Register':

Dashboard		Sign In / Regist
	Register Please enter your details	
	All fields with an asterisk (*) are mandatory.	
	Your email address is your user name Email Address *	
	Continu Email Address *	
	Dational +	
	r as sinul Paseiord muit be at least 8 characteri long	
	Retype Password *	
	Security Questions	
	These will be used to confirm your identity should you need to reset your password.	
	Question: *	
	Answer.*	
	keegided	

• You will see a message advising that an email has been sent to the email address provided on the registration form, containing a link that you will need to follow in order to activate your account:

An email has been sent to	containing a link which will activate your account.
④ Your account will not be active until y	ou follow the link in your email.
The email sent to you for activation may	appear in your Junk folder instead of your Inbox.
Now please close this page and go to yo	our email account.

• When you receive the email, click on the link to verify your email address & complete the registration process.

Please note:

• East Lindsey District Council also have a service called 'My Account' accessed from the homepage of the <u>www.e-lindsey.gov.uk</u> website.

This service allows residents to login and view waste collection details, Councillor details etc. 'My Account' requires a separate registration and login process to your online Council Tax Account. You can access your online Council Tax Account through a link in 'My Account' but you would need to login in to 'My Account' (once registered) first, select the link to view your Council Tax Account online, and then login to your Council Tax account.



Also see:

Self Serve Login Guidance Self Serve Login with a PIN Guidance Self Serve Adding a Service and-or Account Guidance Self Serve Updating Your Details Guidance