

ELDC - Transformation Programme			Appendix 5		
Theme	Title	Description	Progress	Portfolio Holder	Lead Officer
TP1	Asset Management	Footway lighting	Explore possibility of Town & Parish Councils taking on responsibility for footway lighting.	Completed	Cllr R Fry G Sargeant
TP5	Asset Management	Public Toilets	Reduce Public Toilet provision where there is least need or over supply and look at alternative solutions such as community toilet schemes	Decision taken at EB on 27th September to charge for 13 facilities. Potential income of £132,400pa, with further savings potential from asset transfers, through asset challenge process.	Cllr S Harrison V Burgess
TP24	Asset Management	Green machines	No longer use small mechanical sweepers as part of the Council's cleansing operation	Completed	Cllr S Harrison V Burgess
TP32	Asset Management	Asset Management Plan	The production of a clear plan aiming to minimise asset liabilities and maximise investment returns	Completed	Cllr R Fry G Sargeant
TP39	Asset Management	Service closures/transfers	Review district level funding support for local facilities such as Markets, and bowling greens. Invite Town and Parish Councils to consider more localised support arrangements.	Works completed and Sth Shore Club moved to North Greens. Some savings already found from efficiencies in Markets, although review of markets underway examining cost benefits and options available for management. Other services are being reviewed as part of an area-based approach according to the new Asset Management Framework. This savings figure may change as projects progress.	Cllr C Leyland G Sargeant
Theme: Asset Management					
TP2	Partnerships	Housing capital investment	No longer invest in the building of new homes using the Council's capital funds, and investigate alternative ways to support new housing development.	Completed	Cllr W Bowkett S Neal
TP4	Partnerships	Shared Services	Build on our shared service success by exploring opportunities with neighbouring Councils	Continuing to explore potential opportunities with neighbours.	Cllr G Marsh A Penn
TP10	Partnerships	CPBS Ltd	Negotiation over service fee from CPBS.	Completed - combined with TP38.	Cllr G Marsh A Penn

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	Theme	Title	Description	Progress	Portfolio Holder	Lead Officer
TP15	Partnerships	Call Connect	Cease the direct grant to LCC for Call Connect Services	Completed	Cllr G Marsh	S Neal
TP16	Partnerships	Lincolnshire Community and Voluntary Service	Review commissioning arrangements with LCVS	Completed	Cllr G Marsh	S Neal
TP17	Partnerships	Procurement Lincolnshire	Withdraw from Procurement Lincolnshire, and ensure robust internal procurement processes	Completed	Cllr R Fry	R Barlow
TP19	Partnerships	Town and Parish elections	Return to previous arrangements where Town and Parish Councils pay their own election costs	Completed	Cllr C Leyland	S Davy
TP37	Partnerships	Leisure and culture provision	Maximise the potential of partnership working with Magna Vitae to see an ongoing reduction in service fee.	Council agreed Magna Vitae Business Plan up to 2022/23, and contract fee proposals on 11th October.	Cllr G Marsh	A Penn
TP38	Partnerships	Compass Point Business Services	Review CPBS as the contract moves into second 5 year period.	Completed	Cllr G Marsh	A Penn
Theme: Partnerships						
TP3	Service modernisation	Customer Access Points	Significantly reduce the reliance on Customer Access Points as a primary point of contact through service modernisation.	Completed	Cllr G Marsh	A Penn
TP8	Service modernisation	Community/Cllr Grants	No longer provide community grants but instead support organisations in accessing funding via alternative means.	Completed	Cllr W Bowkett	S Neal

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	Theme	Title	Description	Progress	Portfolio Holder	Lead Officer
TP9	Service modernisation	Neighbourhood services	Review Neighbourhoods Service in order to identify savings opportunities	Working patterns being investigated to examine potential for annualised hours and increased resilience. New fleet in place. Further service efficiencies potentially dependent on outcome of TP5.	Cllr S Harrison	V Burgess
TP11	Service modernisation	Terms and Conditions	Review Terms and Conditions of employment for all staff	Consultation has completed and changes to be implemented 1st January 2018.	Cllr C Leyland	S Davy
TP12	Service modernisation	Officer Structure	Review the organisation structure to ensure it is best positioned for the challenges ahead, to deliver Council priorities	New management structure in place on 1st October 2017. This project also includes additional ongoing efficiencies found within the Council's structure.	Cllr C Leyland	S Davy
TP14	Service modernisation	Empty Homes	Remove Empty Homes Officer post from the structure, and explore alternative ways to bring homes back into use	Completed	Cllr W Bowkett	S Neal
TP18	Service modernisation	Property Services	Remove vacant post	Completed	Cllr R Fry	G Sargeant
TP21	Service modernisation	Glass collection	Explore the potential for collecting glass in the grey recycling bins	To be deferred until Joint Municipal Waste Management Strategy has been progressed by the Lincolnshire Waste Partnership.	Cllr S Harrison	V Burgess
TP26	Service modernisation	Planning enforcement	Review requirements following external Planning Service Review	Completed	Cllr R Fry	V Burgess
TP27	Service modernisation	E Messenger	Replace the printed issue of Messenger with an e-newsletter.	Completed	Cllr C Leyland	R Barlow
TP28	Service modernisation	Citizens' panel	Review alternatives to undertaking an annual consultation via the Citizens' Panel.	Completed	Cllr C Leyland	R Barlow
TP33	Service modernisation	Welfare support	Appoint an Officer to ensure the needs of the community are recognised and protected in terms of the significant changes in the welfare agenda	Completed	Cllr W Bowkett	S Neal

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	Theme	Title	Description	Progress	Portfolio Holder	Lead Officer
TP34	Service modernisation	Mobile homes	An investment in an Officer to better ensure the relationships, licencing, taxation status and emergency planning is robust in this sector.	Completed	Cllr C Leyland	V Burgess
TP35	Service modernisation	Web	Improve the website to make it the channel of choice for more residents.	Completed - new website is live.	Cllr C Leyland	A Penn
TP40	Service modernisation	Performance standards review	Review current service standards in light of reductions in funding.	Out of Hours changes made - new service currently running in tandem with the old to identify any potential problem areas.	Cllr C Leyland	S Neal
Theme: Service modernisation						
TP6	Income generation	Council Tax	Proposal to increase Council Tax by 5% or the maximum allowed below this if a cap is to remain	Completed	Cllr R Fry	R Barlow
TP7	Income generation	Investment Strategy	Invest £5m of the Council's reserves into investments that ensure the best return for taxpayers - such as public sector backed property funds.	Completed	Cllr R Fry	R Barlow
TP13	Income generation	Disabled Facility Grant Fees	Increase in agency fees to 13% to cover costs	Completed	Cllr W Bowkett	S Neal
TP20	Income generation	Car Parking	Consult on introducing an overnight parking charge	Completed	Cllr S Harrison	V Burgess
TP22	Income generation	Bulky waste	Review the cost of Bulky Waste collections to ensure it covers costs associated with the service.	Completed	Cllr S Harrison	V Burgess
TP23	Income generation	Commercial waste	Introduce a commercial waste service	Initial discussions looking at potential for joint collection between Neighbourhoods and Waste Services. Confirmation from LCC re disposal charges. Discussion with authorities already collecting. Pre-decision scrutiny underway.	Cllr S Harrison	V Burgess

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	Theme	Title	Description	Progress	Portfolio Holder	Lead Officer
TP25	Income generation	Street numbering	Increase charges for street numbering and house renaming to cover costs	Completed	Cllr R Fry	V Burgess
TP30	Income generation	Business Rates	Employ another Business Rates officer to ensure all businesses legally required to pay Business Rates are doing so and that they are paying the correct contribution.	Completed	Cllr R Fry	R Barlow
TP36	Income generation	Green Waste	Review the green waste service - including duration and charge.	Completed	Cllr S Harrison	V Burgess
Theme: Income generation						
TP29	Boost the economy and job creation	Rural Development Fund	Cease rural development fund in support of more focussed ED work programme	Completed	Cllr Grist	A Penn
TP31	Boost the economy and job creation	Growth Team	Create an Economic Growth Team in order to provide investors/developers with more focused advice.	Completed	Cllrs S Kirk and A Grist	A Penn
TP41	Boost the economy and job creation	Destination Business Investment District (BID) development	An investment into the coastal area to work with businesses to achieve BID status for the coastal area in order to bring sustainability to achieve positive outcomes for the targeted business area.	Completed	Cllr S Kirk	A Penn
Theme: Boost the economy and job creation						